

1-Mission Statement:

The mission of the Vermont Department of Liquor Control is to serve the public by encouraging socially responsible consumption of beverage alcohol and tobacco products. We endeavor to accomplish this goal by preventing the misuse of alcohol and tobacco through controlled distribution, enforcement, and education. Our objective is to provide excellent customer service through the operation of efficient, conveniently located liquor agency stores.

2-Description of Appropriations, Divisions and Programs

Administration Appropriation:

The Department of Liquor Control is funded primarily through an Enterprise Fund. Our revenues consist of funds generated through the sale of beverage alcohol. These monies fund the operation of both the business and regulatory functions.

The Administrative division of the department is responsible for business and retail functions. The department's objectives are to provide a State government controlled distribution system that removes spirituous alcoholic beverages from the private marketplace. Additionally, we attempt to promote moderation of consumption and maximizing contributions to the State's general fund.

The Retail Operations division provides a professional model for the sale of beverage alcohol to both the public and licensed establishments throughout the state.

The Liquor Control Board, Commissioner, and support personnel supervise and manage the sale of beverage alcohol as well as enforce laws and regulations under V.S.A. Title 7. Supervisory staff provides support to retailers with customer service training, inventory audits, product knowledge resources, inventory management, and other supportive measures as needed.

Accounting is responsible for all financial transactions related to the operations of the department.

Purchasing forecasts consumer demand, places replenishment orders with vendors, and manages warehouse inventories of alcoholic beverages.

Information Technology provides operating systems innovation and provides the operational framework of all divisions the Department.

Warehousing, Distribution, & Recycling Appropriation:

The Warehousing team receives and securely stores alcoholic beverages from our vendors. Our distribution team delivers beverage alcohol inventory throughout the state to liquor agencies for resale. This division also coordinates pickup of refundable empty liquor bottles at agency stores

Enforcement, Licensing, and Education Appropriation:

The Enforcement, Licensing, and Education division's mission is to promote compliance to the laws of the State of Vermont. Its goals are: to provide education support to licensees, schools and the general public and to fairly but strictly enforce Vermont liquor laws and regulations and to promote socially responsible sales and service of beverage alcohol to the general public.

The enforcement division's mission is to focus on compliance to Vermont's beverage alcohol and tobacco statutes. Enforcement assists license applicants in complying with State law. They conduct investigations to determine the eligibility of licensee applicants, correct-situations where licensees are not in compliance, and intervene in instances where laws and regulations are not adhered to. In addition, this division investigates complaints from the general public and local law enforcement agencies, and conducts evidentiary hearings. They enforce the laws concerning illegal importation of beverage alcohol and restrict youth access to tobacco and alcohol products. In addition, the enforcement team handles cases, and enforces decisions made by the Liquor Control Board.

The licensing division provides regulatory support for businesses that retail beverage alcohol and tobacco products. The licensing division processes, approves, and issues more than 13,000 licenses and permits annually.

The education division provides mandatory alcohol and tobacco education for all licensees and their employees. Last year this division provided educational services and certification to 8,600 individuals that are the gate keepers for retailers throughout the State. The Education unit provides licensee server training for business owners and their employees. A training schedule and calendar can be found on DLC's new and improved website. Their primary function is to provide mandatory server/seller training as mandated by 7 V.S.A. Sec. 236(c). Tobacco compliance testing also has been mandated by the legislature (2001-2002). The Tobacco Settlement Funds are used to partially fund the Education Unit as well as monthly tobacco compliance test costs conducted by the enforcement team. The Department contracts with the Food & Drug Administration (FDA) to administer tobacco compliance tests to retailers who sell tobacco products. DLC started doing compliance tests and advertising and labeling inspections in September 2014.